

Salesforce / FinancialForce Business Analyst Icon Cloud Consulting

Description:

Working within a multifunctional team, the candidate will be responsible for all aspects of Requirements Management within our Salesforce and FinancialForce implementation projects, including requirements gathering, collaborating with team members on design, updating user guides, and testing.

The ideal candidate is an accomplished consultant, with formal experience in Agile & Object Oriented BA techniques and practices, including writing and managing User Stories and Use Cases.

The candidate must be hands-on with Salesforce with exposure to a diverse set of customers / projects / products.

Must Have:

- 5+ Years Business Analysis with Salesforce
- Experience in an Agile / Hybrid environment
- Experienced leveraging collaboration tools like Jira, Slack, and Zoom
- Team player and collaborative
- Excellent communication and time management
- Salesforce Admin Cert

Nice to have:

- Hands on experience with FinancialForce Products
- Advanced Salesforce / Consultant Certification

Why Icon?

Work with a team of product and platform experts like yourself. Tired of being the go-to person for everything FinancialForce on your team? Wouldn't it be nice to be able to ask someone other than support a question, and get a quick answer? The Icon team has been in the FinancialForce ecosystem since 2011. We have long time consultants on the team who have seen most questions before. FinancialForce is what we do.

Take advantage of the latest training and certifications from FinancialForce and Salesforce. At Icon, we are dedicated to supporting the FinancialForce Ecosystem, including keeping up on the latest that the product has to offer, including FinancialForce partners like Conga, Asperato, or Avalara. Icon is the leading partner when it comes to supporting the entire FinancialForce stack.

Work 100% remote, with limited travel. In these crazy times, most of us are already working remotely, but when things return to normal, are you going back to the office? Here at Icon, we have always worked 100% remote, and will continue to do so.